

**HEALTH, SOCIAL CARE AND WELLBEING SCRUTINY COMMITTEE -
 11TH SEPTEMBER 2012**

**SUBJECT: ROTA VISITS BY MEMBERS TO SOCIAL SERVICES
 ESTABLISHMENTS: 1 JANUARY 2012 – 30 JUNE 2012**

REPORT BY: CORPORATE DIRECTOR SOCIAL SERVICES

1. PURPOSE OF REPORT

1.1 To provide the Scrutiny Committee with information on rota visits by Members to Social Services establishments between January and June 2012.

2. SUMMARY

2.1 The report and tables provided give details of the establishments visited for the period January to June 2012.

TABLE 1 – January – June 2012

| | January – March | | April - June | |
|---|------------------------|------|---------------------|------|
| Total number of Members on rota and required to visit within each quarter | 13 | 100% | 13 | 100% |
| Total number of establishments to be visited during each quarter | 22 | 100% | 22 | 100% |
| Total number of Members who completed visits | 9 | 69% | 3 | 23% |
| Total number of establishments visited | 15 | 68% | 10 | 45% |

3. LINKS TO STRATEGY

3.1 To ensure that establishments, facilities and accommodation meet the needs of the Directorate and service users.

4. THE REPORT

4.1 **TABLE 2: Members Visits during January – March 2012**

| Establishment | Visited By | Date of Visit | Report Received | Reply Sent |
|---------------------------------------|--|---------------|-----------------|------------|
| Springfield Community Resource Centre | Cllr J. Pritchard | 29.03.12 | 02.04.12 | 04.04.12 |
| Brooklands Adult Training Centre | Cllr L. Williams | 29.02.12 | 15.03.12 | 19.03.12 |
| Oaklands Day Centre | Cllr K. James Cllr B. Toomer | 13.03.12 | 23.03.12 | 26.03.12 |
| Hafod Deg Day Centre | Cllr K. James Cllr B. Toomer | 13.03.12 | 23.03.12 | 05.04.12 |
| Markham Resource Centre | Cllr D. Bolter and Cllr J. Evans attended on the 05.03.12 but the majority of staff and service users were away on a trip. No written report was completed but there were no issues on site. | | | |
| Retirement Project | Cllr A. Angel | 19.01.12 | 23.01.12 | 24.01.12 |
| Brodawel Resource Centre | Cllr A. Angel | 19.01.12 | 23.01.12 | 24.01.12 |
| Brondeg Day Centre | Cllr D. Bolter Cllr J. Evans | 05.03.12 | 12.03.12 | 13.03.12 |
| Pentrebane Centre | Cllr J. Pritchard | 08.03.12 | 12.03.12 | 05.04.12 |
| Caerphilly Day Centre | Cllr J. Pritchard | 07.03.12 | 08.03.12 | 09.03.12 |
| Heol Aneurin Children's Home | Cllr L. Williams Cllr R. Bidgood | 27.02.12 | 01.03.12 | 05.03.12 |
| Castle View Home for the Elderly | Cllr L. Williams Cllr R. Bidgood | 27.02.12 | 01.03.12 | 01.03.12 |
| 14 Graig Road | Cllr L. Ackerman | 19.03.12 | 20.03.12 | 23.03.12 |
| Ystrad Mynach Day Centre | Cllr L. Ackerman | 27.02.12 | 28.02.12 | 29.02.12 |
| Twyn Carn Day Centre | Cllr L. Williams | 29.02.12 | 15.03.12 | 19.03.12 |

4.2 Units not visited by Members during January – March 2012: -

Ty Iscoed Home for the Elderly, Beatrice Webb Home for the Elderly, Montclair Residential Home, Ty Gwilym Residential Home, Min Y Mynydd Home for the Elderly, Ty Clyd Home for the Elderly and Gwerin Day Services.

4.3 **TABLE 3: Members Visits during April - June 2012**

| Establishment | Visited By | Date of Visit | Report Received | Reply Sent |
|-----------------------------------|-------------------|---------------|-----------------|------------|
| Ty Iscoed Home for the Elderly | Cllr J. Pritchard | 20.06.12 | 21.06.12 | 25.06.12 |
| Oaklands Day Centre | Cllr J. Pritchard | 15.06.12 | 18.06.12 | 20.06.12 |
| Hafod Deg Day Centre | Cllr J. Pritchard | 19.06.12 | 20.06.12 | 06.08.12 |
| Markham Resource Centre | Cllr A. Angel | 25.06.12 | 26.06.12 | 26.06.12 |
| Brodawel Resource Centre | Cllr J. Pritchard | 30.06.12 | 03.07.12 | 30.07.12 |
| Brondeg Day Centre | Cllr A. Angel | 25.06.12 | 26.06.12 | 26.06.12 |
| Ty Gwilym Residential Home | Cllr J. Pritchard | 15.06.12 | 20.06.12 | 27.06.12 |
| Min Y Mynydd Home for the Elderly | Cllr A. Higgs | 13.06.12 | 18.06.12 | 20.06.12 |
| Ty Clyd Home for the Elderly | Cllr J. Pritchard | 19.06.12 | 20.06.12 | 22.06.12 |
| Gwerin Day Services | Cllr A. Higgs | 13.06.12 | 18.06.12 | 22.06.12 |

4.4 Units not visited by Members during April – June 2012: -

Springfield Community Resource Centre, Brooklands Adult Training Centre, Retirement Project, Beatrice Webb Home for the Elderly, Montclair Residential Home, Pentrebane Day Centre, Caerphilly Day Centre, Heol Aneurin Children’s Home, Castle View Home for the Elderly, 14 Graig Road, Ystrad Mynach Day Centre and Twyncarn Day Centre.

4.5 The following is a sample of comments made by Members for the visits undertaken: -

4.5.1 One Member commented on the lovely atmosphere at one establishment.

4.5.2 It was noted how hard working and dedicated the staff were at one establishment. The Member also commented on the various activities going on.

4.5.3 At another establishment the service users seemed happy and contented. The Member also commented on how lovely the garden area was and encouraged staff to keep up the good work.

4.5.4 One Member commented on how well run the service was and how well looked after the service users are at the establishment.

4.5.5 At one particular establishment one Member noted that the service users and their relatives seemed very appreciative of the service provided.

4.5.6 One Member requested that coffee tables and footstools be purchased for one establishment. The Facilities Team has added this request to the Furniture and Equipment list and will purchase the items from the 2012/2013 budget.

4.6 For comparison, the rota visits completed in 2010 and 2011 are shown below: -

Completed visits for 2010

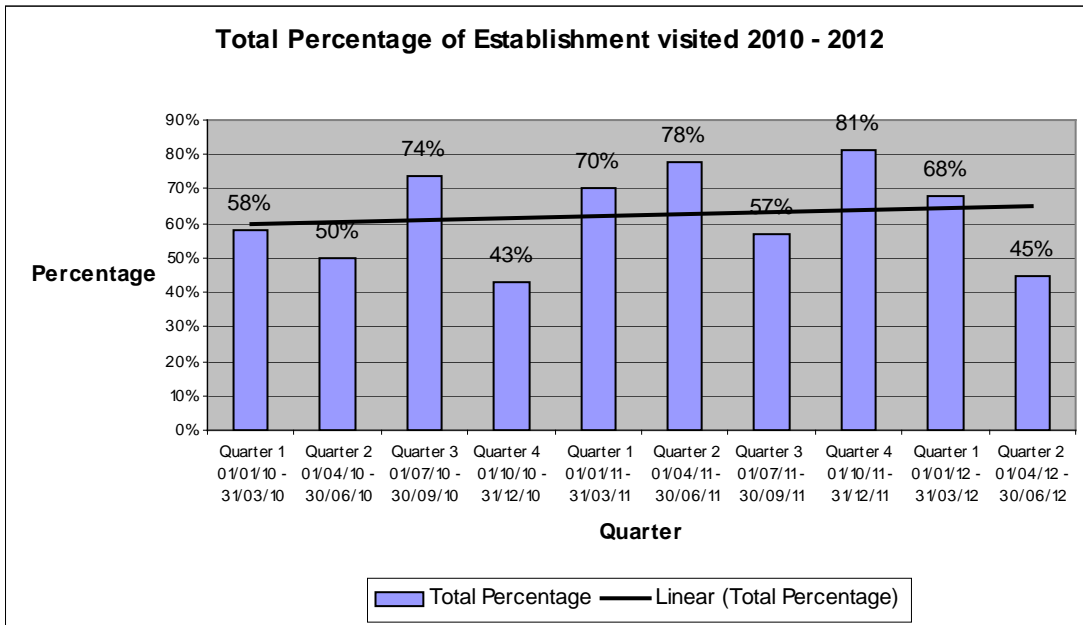
| 1 January – 31 March ‘10 | 1 April - 30 June ‘10 | 1 July – 30 September ‘10 | 1 October – 31 December ‘10 |
|--------------------------|-----------------------|---------------------------|-----------------------------|
| 58% | 50% | 74% | 43% |

Completed visits for 2011

| 1 January – 31 March ‘11 | 1 April - 30 June ‘11 | 1 July - 30 September ‘11 | 1 October – 31 December ‘11 |
|--------------------------|-----------------------|---------------------------|-----------------------------|
| 70% | 78% | 57% | 81% |

Completed visits for 2012

| 1 January – 31 March ‘12 | 1 April – 30 June ‘12 |
|--------------------------|-----------------------|
| 68% | 45% |



4.7 Any Members wishing to undertake Rota Visits are welcome.

5. EQUALITIES IMPLICATIONS

5.1 This report is for information purposes, so the Council's Equalities Impact Assessment (EqIA) process does not need to be applied.

6. FINANCIAL IMPLICATIONS

6.1 There are no financial implications to be considered at this time.

7. PERSONNEL IMPLICATIONS

7.1 There are no personnel implications.

8. CONSULTATIONS

8.1 There are no consultation responses that have not been reflected in this report.

9. RECOMMENDATIONS

9.1 Members are requested to note the content of the report.

9.2 Members are asked to prioritise visits to those establishments that have not received a visit in the last quarter.

9.3 Members are requested to consider completing their scheduled rota visits as soon as the relevant documentation of scheduled visits for a specific quarter has been received.

10. REASONS FOR THE RECOMMENDATIONS

10.1 To provide Members with an update on their work in visiting Social Services establishments.

11. STATUTORY POWER

11.1 None

Author: Stephen Harris, Financial Services Manager
E-mail: harrisr@caerphilly.gov.uk Tel: 01443 864660

Consultees: Social Services Senior Management Team
Cllr. R. Woodyatt, Cabinet Member for Social Services
Cllr. L. Ackerman, Chair of HSC&WB Scrutiny Committee
Cllr. B. Jones, Vice-Chair of HSC&WB Scrutiny Committee